



August 19, 2008

To whom it may concern.

In July of this year one of my children spilled chocolate milk in our vehicle. I did not have a chance to thoroughly clean the spill and living in the Arizona heat the situation quickly turned "sour" inside of our vehicle.

Being a service consultant at Courtesy Chevrolet the first thing I thought of was a product called Titania which we offer at our dealership.

Titania claims to handle just such problems so I decided to put it to the ultimate test. Sour milk in a hot car.

I was somewhat disappointed immediately after the application since I could not detect much of a change in the odor. The sales representative asked me to be patient and give it a few days to cure and do its job.

Within two days the odor was completely gone and my vehicle still maintains a fresh, clean smell.

This product plain works! The sour milk never stood a chance against Titania.

The best part is that I can look forward to twelve more months of the same odor fighting protection without a re-application.

Respectfully,

A handwritten signature in black ink that reads "Eric A. Montaño".

Eric Montaño
Service Consultant
Courtesy Chevrolet