



To whom it may concern.

August 18, 2008

In July of this year, we completed a four month major renovation of our dealership sales and service areas.

Shortly after its completion, we experienced a "monsoon" rainfall which caused our service department roof to leak.

Within a few days I and several employees began to smell a foul mildew type odor in our new offices. I began spraying with disinfectants and odor removers for which seemed like every several hours. Needless to say, the odors remained.

It wasn't until I began to feel ill, that I realized that I had a major problem on my hands which was not going to go away by ignoring it.

I remembered a product called Titania which our dealership had used previously to successfully remove odors from several of our customers vehicles after trying every other solution at our disposal.

I called the Titania distributor in our area and told them I had a real test for their product.

They arrived that evening, removed the mold and treated the entire ceiling and roof area with Titania Antibacterial Shield.

The next morning when we returned to work, our offices were fresh and clean and remain so to this day. The best part is that Titania is water based and non toxic so our employees and customers were never in danger from breathing harmful fumes.

This is my third or fourth success story with Titania and I highly recommend it to anyone.

Please feel free to contact me regarding this letter.

Sincerely,
Jack Walker

A handwritten signature in blue ink that reads "Jack Walker". The signature is fluid and cursive, with a long horizontal stroke at the end.

Service Manager
Courtesy Chevrolet