


Hyundai of Tempe
Service Manager

July 31, 2007

Dear Bob,

Just wanted to let you know that I am very pleased with the Titanium spray that you applied to my vehicle. Everytime that I enter the car, there is no bad odors. I am a smoker and you cannot even sense cigarette smoke. The car still smells like new. When I go see my Daughter, she even comments on it as well. This is an awesome product. This one really does what they claim it does. Thanks again...

Hyundai Customer
Dennis P Graham

A handwritten signature in black ink, appearing to read "Dennis P. Graham", with a long horizontal flourish extending to the right.