



December 16, 2008

To Whom It May Concern:

We recently tried Pacific Coast Distributing for odors in a few guest rooms that we could not remove using conventional methods. Air fresheners, ozone machines and "odor killers" just would not rid the rooms of the mystery smells.

Tom and his partner treated two rooms with offensive odors thoroughly with TITANIA Antibacterial System . This included the mattresses, walls, carpet and air conditioning units.

After the rooms were treated, the offensive smell was gone and the rooms had a neutral odor. Best of all, we could rent the rooms within hours of the treatment.

We will definitely use Pacific Coast Distributing again as need arises.

Sincerely,

Trent Selbrede  
General Manager  
Resident Inn by Marriott Scripps Poway  
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